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## WHY CHOOSE AXA FOR HOME INSURANCE?

AXA Extra offers your customers more than just standard cover. With high valuables limits and competitive premiums, we're sure AXA Extra is the right choice for the majority of your home insurance customers.

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## WHAT ARE THE KEY FEATURES AND BENEFITS OF AXA EXTRA?

### Buildings cover

- Bedroom rated **up to a maximum of 5 bedrooms**
- Attractive buildings sum insured level of **up to £1,000,000**
- Cover for rent or alternative accommodation for all the family including their pets up to **20% of Buildings Sum Insured** while the home cannot be lived in because of loss or damage covered in the policy
- Public liability insurance of **up to £2,000,000**
- Trace and Access cover of **up to £5,000**.

### Contents cover

- Cover for your contents of **up to £75,000**
- Generous total limit for valuables of **up to 40% of Contents Sum Insured** with worldwide personal possessions cover up to 20% of Contents Sum Insured for a single item
- Business equipment cover **up to the value of £5,000** for people working from home
- Cover for the contents of your freezer up to Contents Sum Insured
- Flexibility to add Accidental Damage, Home Assistance and Family Legal Protection as optional extras.

### Who we are and what we do

AXA Insurance is one of the largest insurers in the UK providing both personal and commercial insurance direct to the customer, via brokers, aggregators and in conjunction with corporate and retail partners.

Controlling nearly £2.5bn in premium, AXA Insurance offers a range of flexible and adaptable products for home, motor and travel customers as well as servicing the SME, mid-market and corporate sectors. We hold a leading position in the travel, SME and private motor markets.

In addition to the innovative Swiftcover brand, AXA Insurance also owns one of the UK's leading commercial insurance brokers, Bluefin, which operates as an independent entity within the group.

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## Claims Excellence

When you or the policyholder contact us:

- A knowledgeable and trained member of staff will be available to discuss the claim and explain the next steps
- We will return calls when promised
- We will provide regular updates on the claim.

### Making Claims Clear

The moment of truth for any insurance customer is when they have to make a claim.

AXA has launched a market-leading and award-winning Transparency initiative. It is designed to give customers clarity on how our claims processes work, what is and is not covered in a policy and explanations of complex insurance jargon.

By making our Claims service more transparent, customers will have a better understanding of what they are buying and be better prepared in the event of a claim.

Our commitment to transparency is to ensure that customers have the best possible experience with our award-winning Claims team in the event of a claim.